



ORION VENTURE Facility Services LLC

QUALITY POLICY

Orion Venture Facility Services is a fully integrated facilities management company based in United Arab Emirates delivering end-to-end, technology-driven solutions across the UAE. We support a diverse portfolio of commercial, residential, hospitality, healthcare, aviation and industrial assets, with a strong focus on optimizing performance, enhancing operational efficiency, and maximizing asset lifecycle value.

We strive for excellence as we seek to deliver client satisfaction. Their confidence in us is based on the quality of our work. Our Quality approach is firmly based on three guiding principles: adhering to our clients' requirements, continuously improving our performance, and empowering our people by encouraging communication and collaboration.

This approach, which is based on measurable criteria, essentially addresses three key issues:

- Continuous improvement of the services and products provided to our clients
- Continuous advancement of our technical know-how
- Capitalizing on and publicizing the experience we have gained for the benefit of future projects

The Approach:

- ✓ A Distinctives Approach to Processes
- ✓ A Certified Management System: We offer our clients and partners a commitment that we will conduct our business to a high standard of quality, health, safety and environmental management. Indicators are implemented, monitored and reviewed periodically. Our teams and their work are audited annually to validate the certifications defined by international organizations. Our management systems are certified in accordance with the requirements:
 - of ISO 41001:2018 – Facility Management Systems
 - of ISO 9001: 2015 – Quality management systems
 - of ISO 14001: 2015 – Environmental management systems
 - of ISO 45001: 2018 – Occupational health and safety management systems
- ✓ A Special Relationship with Stakeholders
- ✓ A Growth-Generating Operational Excellence Plan



Channa Egodage
Managing Director

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The Managing Director of Orion Venture Facility Services has expressed the Quality Policy. All employees are expected to know what the Quality Policy means as it affects their job or position in the company. The policy is posted in prominent locations throughout the facility.

ORION VENTURE FACILITY SERVICES LLC

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